



## **Linux Subject Matter Expert (Linux SME)**

### **About Us**

Smartedge Technologies Private Limited is a leading provider of managed IT services, helping businesses of all sizes leverage the power of open-source technology. We're a passionate team dedicated to delivering exceptional service and innovative solutions built on the Linux platform.

### **The Role**

We are seeking a highly experienced Linux Subject Matter Expert (SME) to join our growing team. As a critical member of our infrastructure team, you will be the go-to resource for all things Linux, providing deep technical expertise and strategic guidance to our internal teams and clients.

### **Responsibilities:**

- Deliver in-depth technical knowledge and troubleshooting expertise for a wide range of Linux distributions (Red Hat Enterprise Linux, Ubuntu, Debian, etc.).
- Design, implement, and manage complex Linux solutions to meet client needs and industry best practices, including server administration, security, high availability, and automation.
- Assist with client onboarding, migration, and ongoing maintenance of Linux environments.
- Proactively identify and resolve Linux-related issues, minimizing downtime and ensuring optimal performance.
- Develop and maintain comprehensive documentation for internal and client use.
- Stay current on the latest Linux technologies and trends, including new releases, kernel updates, and security vulnerabilities.
- Collaborate with other IT professionals, including network engineers and security specialists, to ensure a holistic approach to client solutions.
- Mentor junior staff and deliver internal training sessions, fostering knowledge sharing within the team.

### **Qualifications:**

- 11-12 years of experience in a technical support, infrastructure, or systems administration role with a strong focus on Linux server administration.
- Proven experience with various Linux distributions, including Red Hat Enterprise Linux (RHEL), Ubuntu, Debian, and scripting languages like Bash, Shell, and Python.

- In-depth knowledge of Linux system administration tasks, including user and group management, file systems, networking, virtualization (KVM, Docker, etc.), and system security.
- Experience with configuration management tools like Ansible, Puppet, or Chef.
- Strong understanding of open-source software ecosystems and package management tools like yum, apt, and dnf.
- Excellent problem-solving and analytical skills with the ability to diagnose and resolve complex Linux issues.
- Exceptional communication and interpersonal skills, with the ability to explain technical concepts to both technical and non-technical audiences.
- Ability to work independently and as part of a team, collaborating effectively with internal and external stakeholders.
- A passion for open-source technology and a strong desire to stay up-to-date with the latest Linux advancements.
- Linux certifications (RHCE, LPIC, or equivalent) are a plus.

**Benefits:**

We offer a competitive salary and benefits package, including health insurance, dental insurance, vision insurance, paid time off, and opportunities for professional development. Additionally, you will be joining a dynamic team in a fast-paced environment, where your expertise will be valued and your contributions will make a real difference in empowering our clients with the power of Linux.

**To Apply**

If you are a highly skilled Linux SME with a passion for open-source technology and a commitment to exceptional service, we encourage you to apply! Please submit your resume and cover letter for a chance to join our team.x